

MAINTENANCE FIX GUIDE

RESOURCES & INFO YOU NEED

SMOKE DETECTOR WON'T WORK WHEN TESTED.

Test with approved smoke detector smoke spray, replace battery.

SMOKE DETECTOR BEEPS:

Replace battery.

NO POWER TO PLUGS OR SWITCHES:

Check and reset breaker panel. Reset any GFI outlets (usually located near water in the kitchen, bathrooms, utility rooms and garages. Refer your Emergency Procedure Document). Check if outlet works by turning on a wall switch in the room. Also, please test the item that you are trying to use in several outlets to see if it is the outlet or the electronic that is faulty.

GARBAGE DISPOSAL DOESN'T WORK:

DO NOT PUT YOUR HAND IN THE DISPOSAL. When the disposal is on, do you hear a buzz? If you do not hear a buzz, hit the reset button on the bottom of the disposal and test. If you do hear a buzz, turn off disposal and unplug from wall before checking for items stuck in the disposal.

NO HOT WATER:

Check thermostat on tank for proper temperature setting and check that thermostat is not set to "vacation". Check and reset breaker on power panel. Check and reset the button next to the thermostat.

HOT WATER TOO HOT:

Check thermostat on tank and turn down.



PLUMBING OR FIXTURE LEAK:

Turn off water fixture, turn off water at supply line and notify PMI Marietta immediately.

TOILET OR DRAIN CLOGS:

Plunge and test. Use professional drain products such as Draino, Liquid Plumber, etc...

NO HEAT.

Check thermostat to see if the batteries need to be replaced. Check that furnace covers are in properly. Check to see if there is a switch that looks like an ordinary light switch needing to be turned on. Did you pay or disconnect the utility?

NO AIR CONDITIONING:

Check thermostat to see if the batteries need to be replaced. Check for clogged or dirty filters. Check main breaker to make sure it hasn't been tripped.

DISHWASHER WON'T DRAIN:

Clean food out of bottom of dishwasher.

DISHWASHER DOESN'T CLEAN DISHES:

Make sure you aren't running the garbage disposal while dishwasher is running.

REFRIGERATOR TOO WARM OR TOO COLD:

Check that the thermostat in refrigerator is set correctly.

WATER DRIPS FROM FREEZER:

Remove all food and store in a cooler. Turn off refrigerator and allow it to defrost completely. Turn refrigerator back on. If it continues to leak, contact PMI Marietta.

To make a request, click here